



home learning
newsletter

Call FREE on 0800 970 2522
enquiries@ncchomelearning.co.uk

October 2010

Recently Added Courses

- ★ Customer Service Diploma
- ★ Forensic Science Diploma
- ★ Human Resources Diploma
- ★ Forensic Psychology Diploma
- ★ Sociology Diploma

Most Popular Courses

- ★ Criminal Psychology Diploma
- ★ Wedding Planner Diploma
- ★ Life Coaching Diploma
- ★ Counselling Diploma
- ★ Teaching Assistant Diploma

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NCC Home Learning October Newsletter

Welcome to the October edition of the NCC Home Learning Newsletter. You needn't be filled with terror this Halloween month as our prices are kept as low as possible with discounts still across the site! This month is jammed packed as usual with fantastic new courses, details



The Price you See is the Price you Pay!

Our aim is to provide you with the best deal available, therefore with the vast majority of our courses the registration fee, certification fee and full tutor support is included in the course price for you as you see it on our website.

Finance Available!

Now Available

★ Moderators Wanted!

Top 5 Reasons to Study with NCC Home Learning

- ★ You decide when and where you study
- ★ Full tutor support with the majority of courses and access to our Student Support Team for 12 months, plus course materials, Awarding Body accreditation and examination costs are all included in the course price unless otherwise stated
- ★ Our courses typically need no prior knowledge to start which means freedom to learn whatever subject you choose
- ★ Over 350 courses with the opportunity to get a recognised qualification
- ★ Arrange of flexible payment arrangements to help you purchase your course with ease.

Follow us on Twitter!

NCC Home Learning have now

of the fantastic NUS Extra card which is available to all NCC Home Learning students!

NUS Card – Available Now to New and Existing Students



NCC Home Learning are delighted to announce that all of our learners are now eligible for an NUS Extra Card!

With this highly sought after card students can receive a fantastic range of discounts to make those precious pennies stretch further in places such as Superdrug, Matalan, Bodyshop, Topshop/Topman and Amazon just to name a few!

NUS Card holders will receive special discounts across a number of purchases including books, music, clothes, eating out and even travel as well as receiving exclusive offers and competitions.

The NUS Extra Card costs just £11 for 12 months (academic year August to July*) of impressive discounts. You also have the option of upgrading to the International Students Identity Card for just £1 so your savings can continue abroad!

Contact us for full information about how to get your NUS Card at enquiries@ncchomelearning.co.uk.

Please note that you need to be an existing NCC Home Learning student to be eligible for an NUS card. You will also need your allocated NCC Home Learning Student Number to hand when purchasing your card.

*Cards are available throughout the academic year only. If cards are purchased mid-year your card will expire 6 months later.

Course of the Month – Sociology Diploma

NCC Home Learning can now offer customers a range of finance options with **deposits available from as little as £29.99!** For more information and to take advantage of **interest free credit** options, please visit our website or contact our student support team.

CALL FREE on 0800 970 2522

The Choice Is Yours

We are thrilled to announce that we now have over 350 accredited courses available to buy instantly online. Not sure which is the right one for you?

[Check our A-Z of Courses Now!](#)

Send us your Comments

NCC Home Learning would love to hear from you! Whether you have comments, ideas or suggestions concerning anything from our website to course material, [why not drop us a line?](#)

Facebook NCC Home Learning!

setup their very own Twitter page! Make sure you **follow us** in order to keep up with what we are doing and find out about new developments before anybody else!

Out of Hours Student Support

Reminder!! NCC Home Learning can be contacted 7 days a week 365 days a year between the hours of 8am and 10pm for any queries or questions that you may have. Please call us FREE on 0800 970 2522 from UK landlines.

Since the initial launch of our **Sociology Diploma** this course has proved to be very popular with our learners.

Sociology is about developing a critical understanding of society, and through this understanding providing a basis for highlighting and explaining social problems such as ill health, poverty and crime.

Sociology is the study of human societies. It is usually classed as one of the social sciences (along with subjects like psychology) and was established as a subject in the late 18th century.

Sociology is the study of the social world. It involves studying human beings and their patterns of behaviour. In order to do this, we focus on the way people form relationships and how these relationships, considered in their totality, are represented by the concept of a "society". In this respect, the focus of the sociologist's attention is group behaviour. That is, the effect that the groups people join or are born into (family, work, education and so forth) have upon people's social behaviour.

Topics covered within this fascinating Sociology Diploma include:

- ★ Module 1 - An Introduction to Sociology – key ideas and concepts
- ★ Module 2 - Sociological theory and perspectives
- ★ Module 3 - The Family
- ★ Module 4 - Social stratification, class and social mobility
- ★ Module 5 - Mass media
- ★ Module 6 - Looking at Crime and Deviance
- ★ Module 7 - The Sociology of Health and Illness
- ★ Module 8 - Sociology and Religion
- ★ Module 9 - Gender, culture and identity
- ★ Module 10 - Social Science Research Methods

This **Sociology Diploma** has proved to be such a hit with learners that for a limited time only we are able to provide a **20% discount** off the price! To receive your discount please enter the code **SOCIO20** at the checkout.



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Become a fan of NCC Home Learning and receive special offers and discounts exclusive to Facebookers only! Leave comments about our courses, meet other NCC Home Learning students and interact with us. Visit our page here: **Facebook** and become a fan of NCC Home Learning!

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Give the Gift of Learning!



You might think it's early but it really isn't!
Only 85 days til Christmas from the 1st
October!

Now is the perfect time to start thinking
about Christmas presents! If you're
looking for the perfect gift why not 'Give
the Gift of Learning' this Christmas.
Maybe your wife or girlfriend would love to
become a wedding planner? Is your
husband or boyfriend a fan of CSI? Then
why not take a look at our Forensic

Science Diploma! Alternatively we have home learning vouchers available that
can be redeemed against any of our courses. View a full [A-Z listing](#) of our
courses here or email us at enquiries@ncchomelearning.co.uk for more
information.

**PLUS anyone who orders a course between the 1st October and the 5th
December will be entered in to a FREE PRIZE DRAW to win a fantastic
Christmas Hamper!**

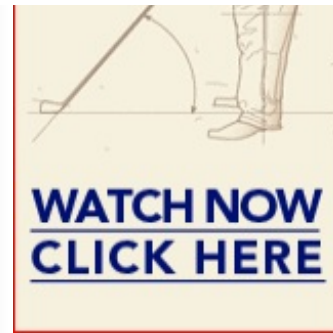
Courses Coming Soon

NCC Home Learning have some exciting new course titles in the pipeline that
will be available for purchase in the coming weeks!

Diabetes Awareness

In the UK 1.8 million people are diagnosed
with diabetes and it is estimated that as
many as 1 million more may have diabetes
without even knowing it.

The Level 2 Diabetes Awareness course
has been written to enable carers to see
and recognise the signs and symptoms of
diabetes and understand how these signs
and symptoms can be managed.



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- ★ Module 1 - The Nature of Diabetes
- ★ Module 2 - Identification of people with diabetes
- ★ Module 3 - Detection and management of diabetes
- ★ Module 4 - Complications of diabetes
- ★ Module 5 - Diet and nutrition in diabetes
- ★ Module 6 - Management of diabetic emergencies
- ★ Module 7 - Management of diabetes in the elderly
- ★ Module 8 - Diabetic foot care
- ★ Module 9 - Dealing with viruses

This course will be available within the coming weeks so watch this space!

The Psychology of Criminal Profiling



Every criminal act is committed by a criminal and in seeking to understand the workings of the criminal mind and its motivations, investigators have increasingly turned for assistance to what is now popularly known as psychological profiling.

This investigative discipline is based on the belief that a criminal does not just leave physical clues at the scene of the crime but that he also leaves psychological clues. By careful examination and consideration of these clues the skilled profiler endeavours to build up a picture of the likely offender. A skilled profiler combines common sense, observation, background knowledge and geographical factors with a sound knowledge of psychology in his efforts to profile a killer.

This course will be available within the next couple of weeks so keep an eye on <http://www.ncchomelearning.co.uk> for the launch!

Sports Psychology Diploma

We are pleased to announce that our Sports Psychology Diploma is now in the final stages of development!

Our Sports Psychology Diploma will be



made available for purchase this month so watch this space for the arrival of this Brand New course title!



Sports psychology is a part of general psychology and like general psychology is part of the social sciences. Sport psychology uses the scientific method and modern scientific equipment in the research that it carries out. Sport psychology is a relatively new, challenging and exciting field of study. As such it appears an area for growth and further development with all the opportunities that these things bring.

'Sports psychology seeks to understand the psychological variables affecting the behaviour of individuals, teams or organisations in sport, and how lifestyle issues influence their well-being. Practitioners in sport psychology offer services to athletes, teams and to others engaged in competitive sport, be it at elite, youth or recreational level, to promote performance enhancement and personal development', (bps website, careers and qualifications).

Modules the Sports Psychology Diploma include:

- ★ Module 1 - Introduction to Sports Psychology
- ★ Module 2 - Aspects of Sports personalities
- ★ Module 3 - Motivation and Goal Setting
- ★ Module 4 - Stress & Anxiety
- ★ Module 5 - Relaxation in Sport
- ★ Module 6 - Aggression in Sport
- ★ Module 7 - Burnout
- ★ Module 8 - Hypnosis in Sport
- ★ Module 9 - Imagery in Sport
- ★ Module 10 - Positive and Negative Thinking

Brand New Courses Now Available

At NCC Home Learning we are pleased to introduce a selection of Brand New courses to our extensive existing catalogue.



Customer Service Diploma

This Brand New **Customer Service Diploma** has been developed to enable



those working, or hoping to work, in a customer service role, in any type of organisation or context, to acquire and develop, a level of understanding and skills that will help them to service customer requirements in a professional, effective, and efficient manner.

In this increasingly competitive world there are many organisations, which on the face of it offer potential customers the same products or services, The organisations that understand the importance of customers and how dealing with them in a way that not only meets, but exceeds their expectations are the ones that stand out from the rest, become the successful market leaders and that grow and prosper.

Exceptional customer service does not just happen; it must be planned for and delivered by staff at all levels, in all disciplines and in every area of the organisation working together as a team. It requires staff to be trained to understand the principles and practices involved and to be equipped with the knowledge and skills to deliver it.

Delivering effective customer service is essential to the success of all organisations whether they be in the private, public or not for profit sectors. This programme has been designed to equip the learner with the knowledge, understanding and skills to deliver effective customer service irrespective of the type of organisation in which they are working or intend to work.

The **Customer Service Diploma** consists of nine modules, each of which relate to a particular aspect of customer service.

- ★ Module 1 - Understanding customer service
- ★ Module 2 - Knowing the customer service rules
- ★ Module 3 - Making customer service personal
- ★ Module 4 - Improving the customer relationship
- ★ Module 5 - Monitoring and solving customer service problems
- ★ Module 6 - Processing customer service complaints
- ★ Module 7 - Working with others to improve customer service
- ★ Module 8 - Promoting continuous improvement in customer service
- ★ Module 9 - Developing customer service skills

FASD and the Criminal Justice System

This fascinating new course is designed to increase recognition of the predisposition to criminal behaviour of an individual with FASD. The course will therefore be beneficial to professionals and families alike and will help them to develop increased understanding of the issues and the possible responses and interventions.

This course assumes prior knowledge of FASD together with the primary and secondary disabilities caused by FASD. We will use only the term FASD throughout this course, but the student should also consider ARND and ARBD as being associated problems. Between these three terms there will be a range of effects including physical, mental, behavioural and learning difficulties, the majority of which will have lifelong implications to the individual.

The course covers the secondary behaviours associated with FASD which may cause the individual to be more likely to break the law more frequently than someone unaffected by FASD. Assisting an individual with FASD through the court and trial procedures and understanding the requirements that need to be in place for the successful management of FASD within the court system.

Modules covered within this Brand New **FASD and the Criminal Justice System** course include:

- ★ Module 1 - FASD – APredisposition to Criminal Behaviour
- ★ Module 2 - Assisting an individual with FASD through the legal process
- ★ Module 3 - Management of FASD within the Criminal Justice System

Moderators Wanted!

NCC Home Learning are currently looking for moderators in a range of subject areas.



If you have experience of this post and are interested in becoming a moderator for NCC Home Learning please email enquiries@ncchomelearning.co.uk being sure to include an up to date CV and a member of our team will be in contact with you shortly.